

## *Flair Hotel Grüner Baum*

**Welcome**

**Dear guest, dear guests,**

we are pleased that you have found your way to us and welcome you in the  
**Flair Hotel Grüner Baum** in Donaueschingen.

This house belongs to our family for many generations, according to old documents a restaurant called "Grüner Baum" was already in place around 1875. Since then each generation has tried to enlarge and cultivate the house in order to make sure that our many international and German guests will have a pleasant stay. We are by now a \*\*\*hotel and a member of the Flair-group, an association of family-run hotels. Flair stands for coziness and personal atmosphere as much as for regionality, where you feel comfortable.

We want you to enjoy your stay and will assist you at any time. We are happy to inform you about several leisure activities; at the reception you will get many flyers and plenty of information.

Please tell us if you liked your stay or if you have a suggestion for improvement. Through this constructive criticism we can work on us and get even better for you.

We wish you a pleasant time with us at the Flair Hotel.

Yours sincerely,

**Family Preis and all the staff of "Flair Hotel Grüner Baum"**



**À la carte- Restaurant**

*Regional and seasonal kitchen, Monday to Saturday 6:00pm-8:30pm.*

**Allergy sufferers**

*Please let us know, if you need special beds or bed linen or you are allergic to certain foods.*

**Appointments**

*We are pleased to help you out if you want to arrange an appointment.  
Guidances. massage, golf, winetasting, do not hesitate to contact us.*

**Baby bed**

*At a rate of 10,00 EUR per night we offer you a baby bed for your room.*

**Bathrope**

*We will be glad to provide you a bathrope for a 5.00 € fee.*

**Bathroom seat**

*We will be glad to provide you a bathroom seat.*

**Bank**

*Volksbank Donaueschingen, Käferstraße 26  
Sparkasse Hüfingen, Hauptstraße 44*

**Beverages**

*The mineral water in your room is for free. You can get other drinks in our restaurant.*

**Bed-set exchange**

*Everyday fresh exchange? Let us know.*

**Bicycle rental**

*Would you like to do a bicycle tour? We inform you about bicycle rentals in Donaueschingen.  
You can rent E-Bike at the Tourist-Information.*

**Blanket**

*We will be glad to provide you a blanket more.*

**Board games**

*For your free time, you can have a look at our board games.*

**Breakfast**

*Monday to Friday 7.00 am-10.00 am / Saturday 7.30 am-10.00 am / Sunday 8.00 am-10.00 am*

*We are happy to prepare you a lunch package. Please ask the front desk, if you need an early riser breakfast. Should you have any other wishes regarding our breakfast buffet please contact our service.*

**Business meeting**

*Offers for business meetings can be ordered at our reception.*

**Check-In and Check-Out**

*At the day of arrival your room will be available from 2.00 pm. At the day of departure please check-out until 11,00 am and return the room key at the reception. Should you check out before 07.00 am we beg you to settle your account on the eve.*

**Doctor**

Praxisgemeinschaft Donaueschingen, Bahnhofstraße 12, Donaueschingen,  
Tel.: +49 771 896 543 21

*We have a current list of doctors at the front desk Should you feel un-well, please give us immediately a notice at the reception.. Direct dialing: 9*

**Copier, scanner or fax machine**

*You need to copy, scan or send documents by fax? Contact our front desk.*

**Eating habits**

*Please don't be afraid to inform us about your wishes.*

**Elevator**

*Please don't use the elevator in case of fire..*

**Emergency numbers**

<i>Police</i>	<i>110</i>
<i>Ambulance/ Fire</i>	<i>112</i>

**Escape route**

*In case of fire you find the escape route in every hallway. Please read them accurate. Please don't use the elevator in case of any accident.*

***Emergency number: -9- during the day and -274- during the night.***

**Events**

*We organize and plan all Events for you, both on the large or on the small scale. Please feel free to us at the reception.*

**Flat-iron and ironing board**

*We will be glad to provide you an ironing board and a flat-iron.*

**Front desk**

*Our front desk is available Monday to Friday from 7.00 am to 10.00 pm, Saturday from 07.30 am to 22.00 pm and Sunday from 08.00 am to 11.00 am.*

*Beyond this times you can contact us in urgent cases under +49 771 80 910.*

**Garage**

*We are happy to provide you a garage for 20,00 € / day. Please contact the front desk. The use of our parking spots, at or across the hotel, is free of charge.*

**Guest card**

*Get your guest card at the front desk and get benefits. You get all necessary information at the front desk.*

**Gym**

*You don't want to miss your weekly exercises? We inform you about the closest gym. Pro-Fitness-Discounter in Hüfingen ( 10 min walk), Postcode: 78183 Street: Bregstr. 16*

**Hairstylist**

*Haarstudio Hairstyle, Lindenpark 20, 78183 Hüfingen, Tel.: +49 771 897 8659*

**Half board**

*We are happy to provide you a 3-course-menu for 24,00 € as a half board. Please contact the front desk or the service staff.*

**Home phone**

*Room number = Phone number*

**Housekeeping**

*Please notice, our Housekeeping-girls are endeavored to clean up your room, but they have no time to tidy up your personal stuff in the rooms. Towels lying on the floor will be changed.*

**Hygiene article**

*Forgot your toothbrush, -paste or anything else, no problem, we help you out.*

**International adapter**

*You need an adapter for the socket? We are glad to help you out. Just inform the front desk.*

**Internet**

*Wi-Fi is available in all hotel rooms and the entrance hall.*

**Laundry or ironing**

*At a rate of 20.00€ we do your laundry. Ironing extra 5.00€.*

**Laptop or notebook**

*You want to check something online? If you wish, we loan you our hotel tablet or a notebook.*

**Leisure**

*You get different flyers and brochures about Donaueschingen and surroundings in the entrance hall or at the front desk They include numerous sport activities and event tips. Please ask us at the front desk.*

**Library**

*You will get a selection of books at the front desk. Please take care and return them in interest of other readers.*

**Luggage**

*We are happy to bring your luggage in your room or back in your car for a 1.00 € fee. Please ask the front desk, direct dial -9-. You can lock your luggage in our luggage room after your check-out, please contact us.*

**Make-up mirror**

*We will be glad to provide you a make-up mirror.*

**Newspapers and magazines**

*Daily newspaper and magazines you will find in the restaurant.*

**Night entry**

*The night entry is on the terrace, counterpart our main entrance. With your room card it is possible to open the door with the sensor at the wall. Please close the door after you have entered, Please notice to carry the room card always by yourself, if you return to the hotel after 10.00 pm. Thank you.*

**Payment**

*We accept notes and coins, Visa- or MasterCard.*

**Pillows**

*We will be glad to provide you a second pillow. If you need a special pillow, do not hesitate to contact us.*

**Post office**

*The postman visits us every day, so it's possible to give your letters or postcards to the front desk Personal post you will find in your key-box.*

**Postcards, stamps**

*At the front desk you will find a selection.*

**Pharmacy**

*Sonnenapotheke am Bahnhof, Bahnhofstraße 12, 78166 Donaueschingen,*

*Tel.: +49 771 5012*

*You can find a pharmacy in Donaueschingen, We explain the direction.*

**Quality**

*We are awarded with \*\*\* stars after the German hotel- and guesthouse classification and always aimed to meet the given standards and to fulfill the wishes from our guests. If a service do not satisfy you, please inform the front desk.*

**Self Check-in / Self Check-out**

If you do not wish contact to our front desk or want to come or leave besides our front desk times, we would be happy to organize everything for your Self Check-in or Self Check-out.

**Sewing service**

*Small reparings we fix in the hotel, others will be fixed by a specialist. Just contact us.*

**Shoeshine service**

*On the ground floor, you will find our Shoeshine automat with all the shoe polish you need.*

**Shuttle Service**

*Please, contact the hotel team and we order you a taxi.*

**Slippers**

We will be glad to provide you *slippers*.

**Smoking**

*Please notice, all our rooms and the restaurant are non-smoking, but maybe it's possible to switch to a room with balcony. Please smoke only if the balcony door is closed. If you don't respect the company rules, we are forced to charge you 150.00€ for the special cleaning services. We hope for your understanding.*

**Smoke detector**

*If the smoke detector send an alarm in our hallways, please contact us immediately.*

**Solemar Bade- und Therapiezentrum/ Wellness**

Huberstraße 8, 78073 Bad Dürkheim, 07726 666292 · solemar.de

*In- and outdoor saltwater pools are at the Solemar Therapy Center, just 11km distance.*

**Taxi**

City-Taxi +49 771 3008 / Donau-Taxi +49 771 7773

Please let us know if you need assistance for your Shuttle.

**Telephone calls**

*Preselect "0" if you want to phone out of the hotel. Your individually phone number: +49 771 80 91 + your room number.*

**Television**

*It could be possible, that you find different channels. We ask politely not to change anything.*

**Umbrella**

*At the front desk you can loan umbrellas at no charge. Please return the umbrellas. Thank you.*

**Valuables**

*For security reasons, please don't leave any valuables, jewellery or money in your room or car. We assume no liability for lost items. Please reserve your valuables in a safe in your room or at the front desk.*

**Wake-up call**

*Please tell us the desired time and we will call you.*

**Please, don't hesitate to contact us for any further questions!**

**Thanks for your visit!**